UK RSC – Vision Committee

Frequently Asked Questions

What is the Vision Committee?
The Vision adhoc committee was set up to carry out a feasibility study regarding location, function and future of UK Service Office (UKSO).

Our Mission Statement:
The UKSO Vision ad-hoc subcommittee will help the UK NA fellowship (1) define what the UK Service Office should provide now and, in the future, and (2) make key decisions to ensure a sustainable operation.

Why are we looking to move the UKSO?
The UKSO covers its overheads (80% of UKSO overhead is wages and rent) through that sale of NA Literature. Given the recent literature price increases and the current cost of the Basic Text, this committee was asked to look in to whether we could reduce the UKSO overheads by moving to a cheaper location and if this was viable. This would help keep the cost of our literature down and sustainable.

<table>
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<th>Literature:</th>
<th>Needs to be available at the lowest possible price</th>
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<td>UKSO:</td>
<td>Needs to have a sustainable business model</td>
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What locations are we looking at?
We are currently looking at:

- Greater London
- Birmingham/ Coventry
- Preston / Wigan
- Leeds
- Manchester

Why are we looking at these locations?
These locations have been chosen due to their proximity to the East Coast / West Coast mainlines. Given that one of the options is for the UKSO to be able to host meetings for the UK RSC and its Subcommittees, we needed to ensure that the office was accessible from all parts of the UK mainland both in ease of access and time to travel (4hrs).

When will be asked to make a decision?
The Vision committee will present its findings at the September 2019 Region. RCMS will take this back to their ASC’s and respective Groups. This will give us time to take questions and direction from the UK Fellowship. The final decision on the above options needs to be made at the November 2019 UKS RSC meeting.

Where are we moving UKSO to?
The recommendation of the Vision committee is Preston.

Who will decide where any new office will be situated?
The Vision committee has worked with Region and the UKSO to come up with viable options for this move.

When does UKSO have to move by?
The UKSO rent increase is in October 2020 so ideally, we would look to move before this date.
What are the benefits of moving?
Allows us to keep literature prices at a sustainable level by reducing overhead costs.

Will the move affect the future price of literature?
Yes. It will help us maintain prices at an affordable level.

Will the range of products available alter?
Yes. The office will be able to stock a wider range of languages eg. Farsi

Who will man the new office?
The UKSO Directors will recruit two new special workers.

Will the office be open for longer/all week/weekends?
The Directors are looking to increase the opening hours so that the office is open 5 days a week.

How much is it going to cost to move?
Once the location has been confirmed the UKSO directors will be working on a detailed move budget.

Who is going to pay for this?
This will be funded by the UKSO. The office already has £13,000 already set aside for this.

Are the UKSO special workers aware of this move?
Yes.

What will happen to the staff currently work at UKSO?
This is between the Directors and the Special Workers.

Will we notice a difference in level of service? (worse during transition for example)
The UKSO will be putting together a transition plan to help minimise disruption

What will the UKSO Directors do to ensure this is a success?
The Directors will be working together to plan the operational, financial and legal aspects of this potential move.